

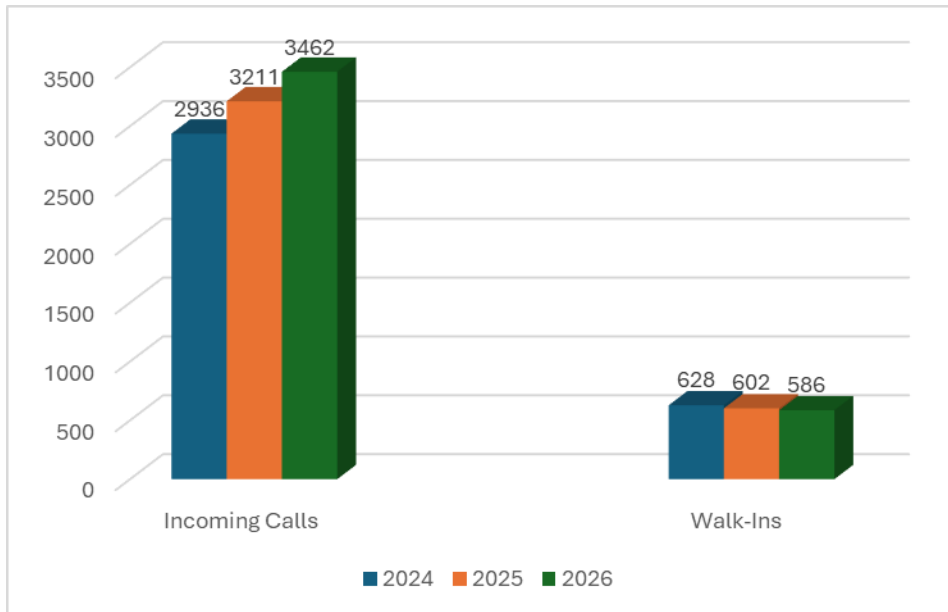
COUNTY OF LOUISA
MONTHLY DEPARTMENT REPORT



Department: Human Services
Period: May 2026

INDICATORS AND STATISTICS

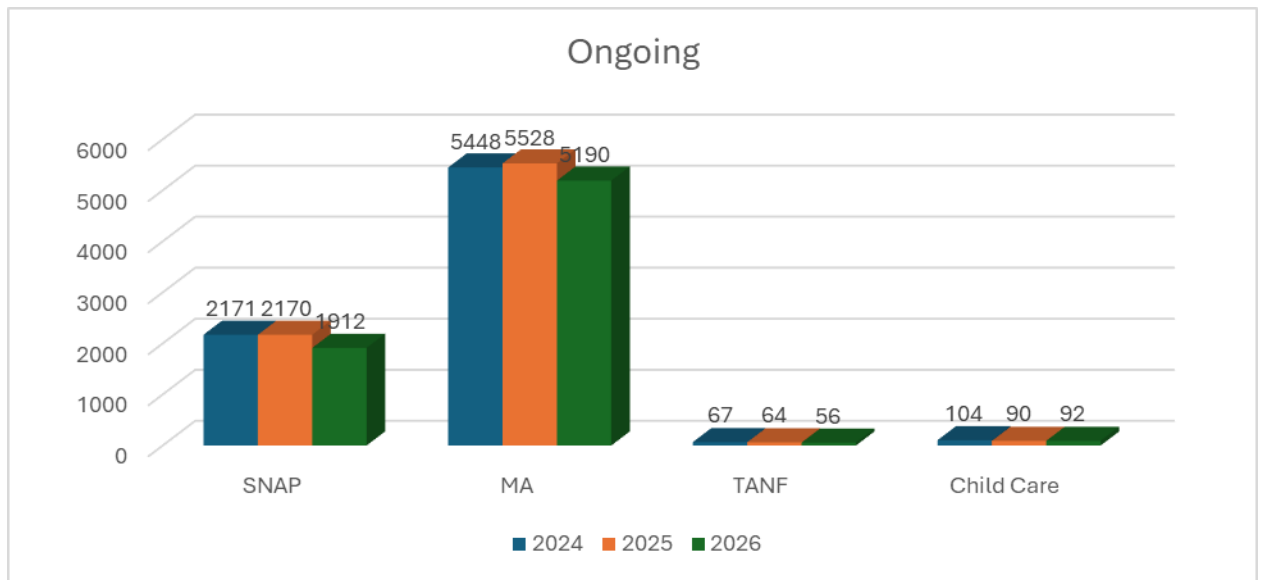
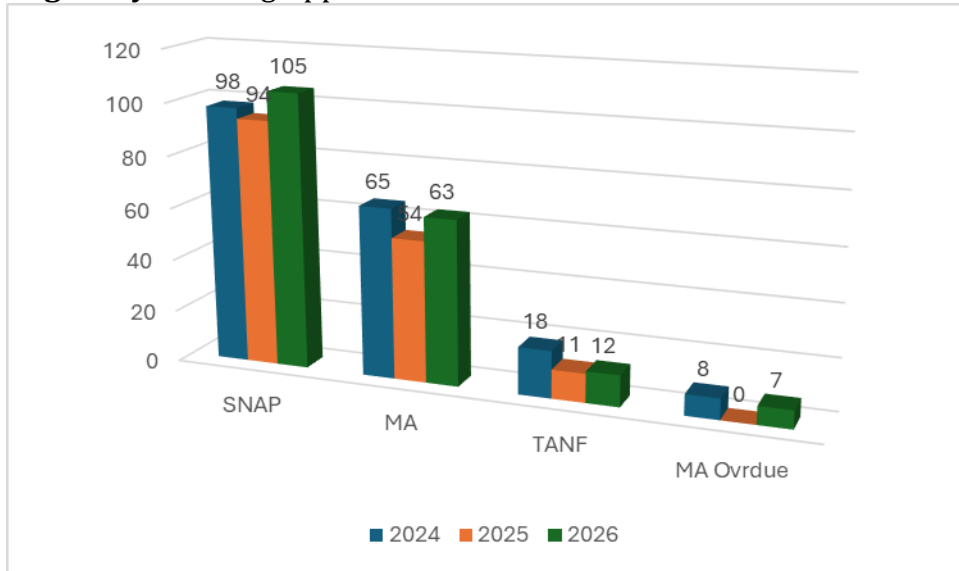
CUSTOMER SERVICE:

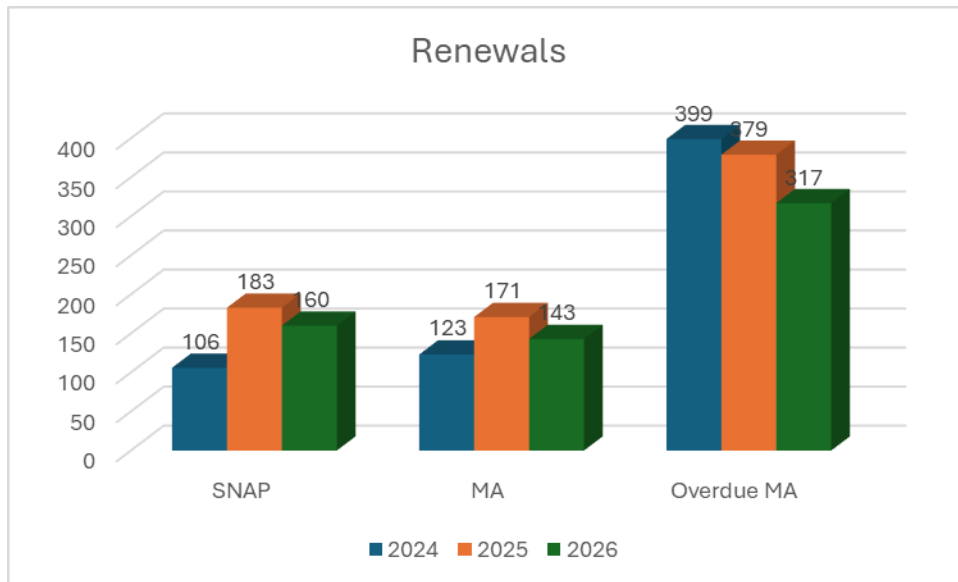


Incoming calls to the local agency continue to rise. Customers are questioning requirements to verify information that was accepted as client statement for previous applications. Workers are conducting telephonic interviews for SNAP which allows clients more convenience than making them drive to the local agency. Foot traffic was consistent with what had been experienced in prior years, which averaged just over 29 visitors to the local agency daily. It is anticipated that there will be a high volume of calls and visitors to the agency during the next seasonal energy program in June for Cooling Assistance. The highest number of clients to the local agency was observed on Tuesdays and Fridays, with the lowest number seen on Wednesdays. There was one observed holiday in the month of May; Memorial Day on Monday May 25th.



Eligibility: Pending Applications

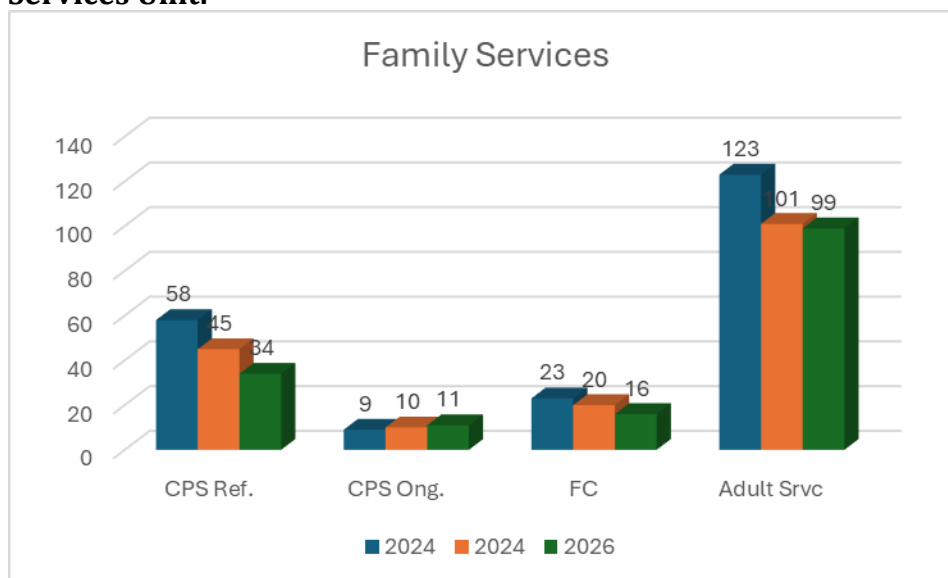




Applications for SNAP, Medicaid and TANF have been relatively consistent from year to year. There has been a noticeable decrease in Ongoing cases due in part to changes in the eligibility requirements for those programs. Program renewals for benefit programs remain high with a slight decrease in SNAP and Medicaid renewals in the month of May. There has also been a small decrease in the number of Medicaid renewals that are overdue. New staff are still training but have begun to process cases which require supervisory approval. Two workers are out on medical leave, two contract workers have declined to renew their contract, and there are two vacancies to be filled in the benefits unit.



Services Unit:



FOSTER CARE SUMMARY:

One youth discharged from foster care in May – this youth was reunified with their biological mother via ICPC (interstate compact agreement) placement. Two youth entered foster care in response to our request for a Child Protective Order (CPO). The Court placed the children in foster care due to language in a custody order regarding contact with the biological father’s stepson that raised concerns for placing he children in the home with the father through the CPO.

There has been a significant increase in request for adoption subsidy addendums/negotiations as families are seeking additional funds to pay for services that are not covered by Medicaid/FAPT.

As of May 2026, there are 16 youths in foster care. Four (4) youths have been in care for less than 12 months, three (3) youths have been in care for more than 12 months, but less than 24 months and five (5) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit as required by State and foster care policy.

Seven (7) youth are in congregate care, two (2) youth are in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Two (2) youth are in a relative placement. One (1) youth under 18 is in an Independent Living placement.



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FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is actively recruiting and training prospective foster families and kinship families. Our goal is to have 10 available homes in our locality – we currently have 7.

CPS Summary:

CPS Intake Referrals for May: 34

Below are the number and reason for referral screen outs:

Does not meet definition – 16.

Duplicate referral – 5

Alleged Abuser not a caretaker (child on child sexual abuse) – 2

Inadequate Information – 2

Total – 25

Adult Services Summary:

In the month of May:

- # of APS Reports: 29
- # of AS cases: 4
- # of Guardianship Cases: 66
- Total # of APS/AS/Guardianship Cases: 99

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 3
- Neglect – 1
- Physical abuse – 0
- Financial exploitation – 1
- Perpetrator a relative – 1

Clients needing protective services and accepts – 2

Clients needing protective services and refuses – 3

Protective services no longer exist – 0

Invalid APS investigation – 12

Unfounded investigations – 7

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently eight (8) In-Home cases and three (3) Family Support cases. Two (2) cases are court ordered for services. Four (4) cases were opened, and one case closed. One (1) case was court ordered for investigation/home study. There were two (2) court appearances. Two (2) cases have court involvement. Twelve (12) home visits were made. Forty-five (45) clients receive services in these categories.



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PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has settled into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.
2. May is Administrative Foster Care Awareness Month. Local agency services staff make an extra effort to encourage local families to learn about how to become a foster family to local children.